

# CAFÉ Electric Cooktop Limited Warranty

## cafeappliances.com

All warranty service is provided by our Factory Service Centers, or an authorized service technician. To schedule service online, visit us at [cafeappliances.com/service](http://cafeappliances.com/service). Please have your serial number and your model number available when scheduling service.

Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a CAFÉ factory service technician the ability to quickly diagnose any issues with your appliance and helps CAFÉ improve its products by providing CAFÉ with information on your appliance. If you do not want your appliance data to be sent to CAFÉ, please advise your technician not to submit the data to CAFÉ at the time of service.

For the period of	CAFÉ will replace
<b>One year</b> From the date of the original purchase	<b>Any part</b> of the cooktop which fails due to a defect in materials or workmanship. During this <b>limited one-year warranty</b> , CAFÉ will provide, <b>free of charge</b> , all labor and in-home service to replace the defective part.

### What CAFÉ will not cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, modified or used for other than the intended purpose or used commercially.
- Damage to the glass cooktop caused by use of cleaners other than the recommended cleaning creams and pads.
- Damage to the glass cooktop caused by hardened spills of sugary materials or melted plastic that are not cleaned according to the directions in the Owner's Manual.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.
- Service to repair or replace light bulbs, except for LED lamps.
- Effective January 1, 2022, cosmetic damage to the glass cooktop such as, but not limited to, chips, scratches, or baked on residue not reported within 90 days of installation.
- Effective January 1, 2022, damage to the glass cooktop due to impact or misuse. See example.



Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

### EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a CAFÉ Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized CAFÉ Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home. Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: GE Appliances, a Haier company**

Louisville, KY 40225

**Extended Warranties:** Purchase a CAFÉ extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it online anytime at

[cafeappliances.com/extended-warranty](http://cafeappliances.com/extended-warranty)

CAFÉ Service will still be there after your warranty expires.